

COUNTY COUNCIL MEETING – 22 FEBRUARY 2013

**Statement from: Cllr G A Marsh, Executive Councillor for
Adult Social Care (including Supporting People)**

I am pleased to announce that Glen Garrod has been appointed as Director of Adult Social Services. As you will be aware, Glen joined the County Council last March in the role of Assistant Director whilst Tony McArdle undertook the DASS (Director of Adult Social Services) role. Tony has now stepped down and asked Glen to become Director of the service.

During 2012/13 Adult Social Care was able to deliver on a number of important initiatives. A number of the main ones are summarised below:

1. Agreed targets with NHS colleagues to help secure additional one-off funds for this year which could generate between £600,000 and £1m.
2. Successfully brought together two separate divisions of ASC into one whole organisation.
3. In Learning Disability a new division of service was created led by a dedicated Head of Service and a review of the service was initiated. This was subsequently led by Debbie Barnes, Director of Children's Services, and has significantly reduced the predicted budget pressure in the service area.
4. In October, the pilot integrated pathways work in East Lincolnshire began.
5. Additionally the Mental Health Section 75 agreement has been finalised with LPFT.
6. Delays in processes and, backlogs (assessments, reviews, Direct Payments, payments to providers) reduced markedly.
7. Recognising the weaknesses in contracting (as noted by the Audit Committee), this service was temporarily transferred to 'Procurement Lincs' which has helped improve upon existing contract management arrangements.
8. The Direct Payment and Financial Assessment and Benefits service is also being transferred to Business Support to help ensure improved performance at no extra cost.
9. Implemented the "MyChoiceMyCare" website

Further information is provided on the initiatives described above, along with other developments below.

Performance

We continue to make progress with personalisation, with over 9,000 people now receiving their support through a personal budget, 2,200 more than the same period last year. The number of people choosing to manage their own care through a direct payment also continues to increase, with almost 27% of people choosing this method.

Admissions to long term care for adults with a learning disability, mental health or a physical disability remain stable, however, pressure continues in the older people

admissions. We are currently predicting approx 900 people will be admitted to long term care against a target of 691. This reflects an increasing intensity of need associated with serving an increasingly older population, most notably within the over 90 age group. A review of 100 cases reinforced the appropriateness of these placements. This shows our commitment to providing the most appropriate services.

The performance of our in-house reablement service remains stable, with over 60% of new service users receiving a period of reablement to maximise their potential compared to 30% in the same period last year. We also continue to improve outcomes for people leaving reablement with a reduced proportion of admissions to hospital.

Review performance has improved significantly compared to the same period last year, with an expectation that across ASC the end of year figure will be over 80% compared to the figure achieved at the end of 2012/13 of less than 50%.

Reablement

The in-house LARS service and newly formed 'Independent Living Team' have worked with carers and families to ensure everyone has received support during the period of cold and snow.

The Independent Living Team (ILT) has been in place since mid-October. It has combined the current Lincolnshire Community Health NHS Trust (LCHS) Community Response and Rehab Teams and our Lincolnshire Assessment and Reablement Teams (LARS). The teams are based in Louth, Skegness, Horncastle, Boston and Spalding.

To date, the team has supported over 600 people, an average of 66 new people every week with a wide range of referrals from health and social care professionals. This represents a 50% increase in the number of people supported in the community compared to when the two services were operating separately. Combining the two services is producing a much more flexible system to support the people of Lincolnshire.

To date the feedback from GPs who have made referrals has been very positive as ILT has worked to support people remain in their own home. The project is being expanded to include direct referrals from the East Midlands Ambulance Service from 29 January. This is aimed at reducing further avoidable hospital A&E attendances at Pilgrim Hospital.

Telecare

The Council has extended the use of Telecare to those people who do not have friends or family available or that live locally. We are working with LIVES, the Lincolnshire responders who are providing this service free of charge in the wider Lincoln area. The pilot will be evaluated with a view to offering this response County wide in the future.

We have received many calls since we wrote to ask Telecare users if they were interested in this service with many compliments from customers and their families. Telecare is helping many people retain their independence and giving families

reassurance and confidence. LIVES responders will help to support families as well as open up the service to many more vulnerable adults.

Autism Consultation

The Adult Social Care Department is working in partnership with colleagues across health services, providers, Carers, and people with autism to develop Lincolnshire's first joint Autism Strategy. This 'Autism Partnership' has been examining local needs and demands, identifying gaps in provision and establishing the most appropriate services and opportunities across the County. This work is being carried out as part of delivering the National Autism Strategy. As part of the development of the strategy we are currently running a consultation, and I would encourage everyone to take part in this opportunity to have their say around such an important subject. More information on the consultation can be found on the Council website.

Dementia Bid

Lincolnshire County Council (LCC), in partnership with Lincolnshire Care Association (LinCA), have submitted a bid to the Department of Health for £980,000 of capital funding to support the improvement of the residential environments in which people with Dementia receive care and support.

This bid has been made against funding from the Department of Health as part of the Prime Minister's 'Challenge on Dementia'. The project submitted by LCC and LinCA is entitled the Dementia Friendly Care Project and aims to provide dementia friendly environments that will improve the quality of care and support provided in residential and nursing care and in day centres.

This bid marks a very exciting development opportunity, and we are very pleased that we have been able to make this bid with LinCA as our strategic partner. If successful, LinCA will manage the Dementia Friendly Care Project with support from the Council and other partners. Although the bid has been made in partnership with LinCA, I would like to take the opportunity to let you know that if we are successful with this bid, funding will be available to all residential and nursing homes in Lincolnshire, and not just LinCA members. We are hoping to hear back from the Department of Health by the end of January.

Capital Strategy

I am pleased to announce that Adult Social Care are about to publish their Capital Strategy. This document states how the department will allocate its Capital Funding over the next three years, and links together with the Adult Social Care Market Position Statement, which describes the current needs, demands and gaps in the ASC provider market, and the Adult Social Care County Infrastructure Plan, which sets out the type of Capital Infrastructure and developments that Adult Social Care will be supporting. These documents are of course being shared with providers and developers as they are published.

Winter Pressure Bid

Adult Social Care have successfully bid for £1.165m from the Department of Health towards additional expenditure by Adult Social Care to fund initiatives to support hospital avoidance, hospital discharges and reduce delays from acute settings.

Specific initiatives include targeted financial incentives for providers of home support to guarantee a response within 24 hours, additional staffing in hospital sites as and when needed to provide resources in the evenings and at weekends, additional respite and short term care to prevent the breakdown of carer relationships.

Workforce Quality and Development

'Making A Difference' With Person-Centred Dementia Care

Lincolnshire's unique model of commissioning outcome based training and development was showcased at the National Dementia Congress in Brighton, and will be featured at a regional Health and Social Care Conference. The leadership and culture change programme, linked closely with LCC Quality Assurance/Contract Monitoring processes, has enabled Providers to consistently deliver real and sustainable outcomes for people who use services, including:

- Reduced anxiety, distress and disturbed behaviours for individual residents
- Increased meaningful activity and occupation
- Reduced use of anti-psychotic medication
- Increased involvement of improved relationships with, and support for, family Carers
- Improvements to the internal and external physical environment
- Improved staff confidence, competence and morale

The Workforce Quality and Development Team's Plan for training to support Lincolnshire's' Dementia Strategy has been endorsed by the NHS's mental health commissioning lead. £71k of additional funding has been successfully secured to facilitate the delivery over the next 14 months.

Finance/Budget

There continues to be a positive and welcome improvement in the outturn projection for Adult Social Care. Back in September 2012 we were forecasting an overspend of £7.04m, which had reduced by November to £6.3m, and at the end of December to £4.83m. It is anticipated that this positive direction of travel will continue and that a much reduced overspend can be reported next month with further improvements by the end of the financial year.